



SURFACE POLISHED FLOORS CARE INSTRUCTIONS

Your new surface polished floor is durable and stain resilient, however your floor will still need some basic care and a few safety measures put in place to keep your floors looking their best!

CLEANING

Initially after your polished concrete flooring has been sealed you may experience your floors looking and feeling dirty or dusty. This is completely normal and caused from excess penetrating sealer rising to the top of your slab. This results in an oily residue remaining on the surface of your floor which can trap dirt and dust. We recommend the use of a pH neutral cleaner as warm water alone will not be sufficient in removing this residue, you may need to continue this step for the initial 10 to 15 cleans.

After these preliminary washes your floor can be mopped with luke-warm water only or if you prefer you can continue to use the pH neutral cleaner as this will help to remove build-up of grime or dirt. Please use a gentle mop, such as a micro-fibre head to mop floors. Make sure to change your water often (so not to use dirty water) and frequent changing of the mop head is also recommended. It is very important not to leave puddles of water/ liquids for any length of time as it is better for the floor to dry quickly. (Please be careful as wet floors may be slippery).

The floor should be frequently swept with a dry micro-fibre mop or soft bristle broom to remove any dust and grit particles. If you prefer to use a vacuum, we recommend only using a micro-fibre head attachment that doesn't have caster wheels. Be cautious of grit or stone on your floor as this can act like sandpaper and may cause damage to your floors.

Liquid spills must be cleaned up quickly. Although your polished concrete floor is stain resilient, it is best to clean up spills as soon as possible, particularly coloured or acidic liquids such as wine, coffee, soft drinks and vinegar.

PRECAUTIONS

Mechanically polished concrete can be walked on within 24 hours of completion; however, it should not be introduced to water within at least 72 hours.

Please wait a minimum of 24-48 hours before applying

protection to your finished floor (environment/weather dependant). We recommend using a breathable product such as Ramboard or Geo-Fabric and install as per manufacturer specifications. Using non-breathable protection like plastic is not recommended as it can create a moisture lock or sweat which would result in discolouration of the concrete. Please do not apply any adhesives (e.g. tape, glue) to your floor. If your slab is less than 28 days old, please consult with our office team prior to applying any protection.

To minimise the amount of dirt and grit that is tracked through your house, it is a best to place doormats at the entrances to your home. Although your floor has been treated with surface densifiers and sealers, this provision will reduce the possibility of scratches and abrasion.

Cooking often includes the use of acidic ingredients e.g. citrus, bicarbonate soda, vinegar, etc. Please be aware that acidic materials will deteriorate and etch the floor's surface. Provided the floor is cleaned regularly and any spills are cleaned up quickly, they should not cause any damage.

Please do not use abrasive, acidic or harsh cleaning agents on your polished concrete. Cleaning or scrubbing the floor surface with such agents may cause damage. (This can include use of eco-friendly/natural products)

Do not polish the floor with any wax cleaners or buffers. Unfortunately, the use of steam-mops is not recommended.

We strongly recommend placing protective felt pads on the bottom of furniture legs. If you have any office chairs with wheels, please use a breathable mat underneath.

MAINTENANCE

To keep your polished concrete floor looking its best, OzGrind would recommend a polish/buff and re-application the protective sealer, approximately every 10 years. This will ensure your floor remains stain resilient and retains its shine.

If you have chosen a higher gloss sheen, your floor may benefit from a polish or buff more often.

GRIND & SEAL CONCRETE FLOORS

SLIP RISK WARNING



WARNING - during the curing process of your floor directly after installation you must remain off the surface until fully cured as it may pose a slip risk. Curing times vary depending on the product applied so please refer to the relevant care instructions on the prior page.

WARNING - OzGrind will perform a slip test for new surfaces for residential buildings that have stairways or ramps and for all commercial projects. Slip tests are only valid at the time of the test. Slip resistance can change quickly depending on use. It is the builders responsibility to get a slip test for existing surfaces prior to handing over the floor. It is up to the premises owner to have ongoing slip testing, as required.

WARNING - When we hand over a completed compliant floor. Floors may still be slippery when wet and there is slipping risk so please adequately warn the property owner and any pedestrians.

WARNING - Please be aware that over time floors can become slippery and will need have ongoing slip testing and monitoring to ensure floors remain compliant with relevant Australian Standards and building codes. It is the responsibility of the property owner to ensure floors are maintained. Please pass on these care instructions and warning to the end user.

WARNING - Certain cleaning products can negatively impact the slip resistance of a floor at a faster rate. We recommend that you use specialised cleaning products in order to prolong the non slip expectancy of your surfaces.